



Information for people who are Deaf or Hard of Hearing

**Derbyshire Constabulary
Care Card Service**

This is not an emergency number. This local rate number is especially for people who have a disability or illness that affects their telephone use, or who may become confused or agitated during prolonged or stressful circumstances.

Registration is required and is approved at the discretion of the Constabulary.

If you are eligible we will supply you with a unique card (Care Card) with a reference number and a dedicated telephone number for you or a carer to ring. The number will connect you straight away and the operator will be able to access your details supplied at registration. They will know when you call that you are Deaf, a BSL user or Hard of Hearing and how to contact you from the information in your application form.



To request a form send a message to
deafsms@derbyshire.pnn.police.uk



write to **Care Card, Force Headquarters,
Butterley Hall, Ripley, Derbyshire DE5 3RS**



SMS (text messages) 07800 002414

Please use a NRCPD Nationally registered qualified BSL interpreter if required.

Working in partnership with



**ACTION ON
HEARING
LOSS**



www.derbyshire.police.uk