

Essential information for new arrivals in Derbyshire

local council



In Derbyshire, there are people from different backgrounds, ages, cultures and religions, who we hope feel they belong to one community. The information provided outlines the key elements of living in a cohesive community, as well as how to engage with various services to make the most for your life in Derbyshire.

The Derbyshire Constabulary's Community Safety Team at Force Headquarters has made every effort to ensure the information provided from its own and partner organisations, is accurate at the time of publication. The information may change over time and is for guidance purposes only.

Readers are therefore encouraged to obtain copies of the other leaflets designed to help new arrivals settle into their life within Derbyshire through accessing services available.

Your local council

Derbyshire has a two-tier system of local government, which involves a county council and eight district councils working together to deliver services to its local residents. Services delivered by county council include services for children, families and younger adults, transport services, services for older adults, trading standards and libraries. Services delivered by district councils include household waste collections, leisure centres and environmental health services.

District and Borough Council services

For any of the following services, you should ring your local district or borough council (this is the same council you pay your council tax to).

abandoned vehicles	composting – (kerbside collection)
bins	council tax
burials	dogs – strays and fouling
commercial waste collection	electoral registration

environmental health
fly-tipping
housing
leisure centres
licensing
litter/cleaning
local tourism information

markets
noise pollution
pest control
planning permission
recycling facilities (other than household waste recycling centres)
tourist information

County Council Services

adult education
benefits advice
care and support for vulnerable people including those with disabilities, older people and children in care or with additional needs
countryside services, including country parks
disposal of waste (including collection by Districts)
education services
emergency planning
fostering and adoption
home help

libraries
public transport
registrars for births, deaths and marriages
roads, pavements & rights of way
schools
street lighting
strategic planning for transport, major new housing and mineral extraction
trading standards
youth services

The District and Borough Councils

Amber Valley Borough Council

Tel: 01773 570222 www.ambervalley.gov.uk

Bolsover District Council

Tel: 01246 242424 www.bolsover.gov.uk

Chesterfield District Council

Tel: 01246 345345 www.chesterfield.gov.uk

Derbyshire Dales District Council

Tel: 01629 761100 www.derbyshiredales.gov.uk

Erewash Borough Council

Tel: 0845 907 2244 www.erewash.gov.uk

High Peak Borough Council

Tel: 0845 1297777 www.highpeak.gov.uk

North East Derbyshire District Council

Tel: 01246 231111 www.ne-derbyshire.gov.uk

South Derbyshire District Council

Tel: 01283 595795 www.south-derbys.gov.uk

In some areas of Derbyshire, there are also town and parish councils which have the power to provide facilities such as allotments, public conveniences and war memorials.

Useful contacts

You are advised that you can attend any of the 46 Derbyshire County Council's state public libraries located at: Alfreton, Ashbourne, Bakewell, Belper, Bolsover, Borrowash, Brimington, Buxton, Chapel en le frith, Chesterfield, Clay Cross, Clowne, Creswell, Dronfield, Duffield, Eckington, Etwall, Gamesley, Glossop, Hadfield, Hayfield, Heanor, Holmewood, Ilkeston, Killamarsh, Long Eaton, Matlock, Melbourne, New Mills, Newbold, Old Whittington, Pinxton, Ripley, Sandiacre, Shirebrook, Somercotes, South Normanton, Staveley, Swadlincote, Tideswell, Whaley Bridge, Whitwell, Wingerworth, Wirksworth, Woodville which have 400 public PC's with free broadband internet access. These will assist you in accessing some of the information which is provided on the internet by the local councils.

For further details of your local library visit

www.derbyshire.gov.uk/leisure/libraries

Derbyshire County Council's Adults care and wellbeing

www.derbyshire.gov.uk/social_health/adult_care_and_wellbeing

Some key council services are dealt with by Call Derbyshire
(Derbyshire County Council's contact centre)

Tel: 08456 058058 (weekdays 8am-8pm and Saturdays 9:30am-4pm)
www.derbyshire.gov.uk

If you require this leaflet in Braille, large print or another format,
please write with your request and contact details to:

Force Headquarters Butterley Hall Ripley Derbyshire DE5 3RS
or Tel: 0345 123 3333.

www.derbyshire.police.uk

In producing this and associated leaflets, various partner
organisations were engaged with in the development and
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