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Thanks, complaints and feedback

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We're constantly looking to improve the service we provide, and you can help to advise us on where we've got this right - and wrong.

If you feel we've been good at our job and genuinely made a difference, you may wish to provide some feedback, telling us what we did to impress you.

Similarly, we understand that at times you may feel that you have not received the service from us that you'd expect, and you would like to let us know how we can improve in the future.

Our new Thanks and Complaints page makes it simple for you to give us praise or make a complaint.

- [Thanks and complaints](#)

Other ways to contact us

Enquiry office survey

If you have visited one of our enquiry offices recently, we would be grateful if you would take a couple of minutes to complete a short questionnaire.

We value your feedback and appreciate any comments about both what we do well and how we can improve the level of service provided from our enquiry offices.

To fill out the survey visit the [Enquiry Office Survey](#) page.

General enquiries

If you can't find the answer to a question on our [search facility](#), or from the national [Ask the Police website](#), use our [general enquiry form](#).

Contact our chief officers

There may be times when you want to send a message to the chief officer team, including the Chief Constable, of Derbyshire Constabulary.

Use our [online form](#) to send your message.

Other reasons to get in touch

If you're thinking of selling to Derbyshire Constabulary, want to ask a general question, or simply want to provide feedback on our website, use the links below:

- [Contact the press office](#)
- [Request information on yourself](#)
- [Selling to Derbyshire Constabulary](#)