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Virtual Surgeries

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CoverItLive

Live Events and Social Engagement

CoverItLive ended its service offering in December 2018.

If you are here because you need a proven solution to report breaking news, publish real-time updates, or to engage with fans through social media and live Q&As, then check out the live publishing and social engagement product called Engage, by ScribbleLive. It has all the features of CoverItLive and offers a much more robust and feature-rich mobile experience.

What are Virtual Surgeries?

Virtual Surgeries allow an online discussion to take place between residents and neighbourhood officers; so that members of the public can ask questions regarding local policing, talk to officers about community concerns or find out more about home and personal security.

To log in to a Virtual Surgery, visit the site at the correct time and date, and select the event from under either 'Upcoming Events' or 'Live Now!' depending on whether the session is already in progress. Once you're in the right area, click on the play symbol to enter the chat session.

The chat session should update automatically. To ask a question, simply place your name and your question into the correct boxes and hit send. Please note that these are moderated chat sessions and your question may not appear immediately.